



Protecting Your Digital Assets™



CRU® WiebeTech® Forensic UltraDock

User Manual

Features

- Provides write-blocked access to attached drives
- Three separate host attachment options (USB 3.x, USB 2.0, and eSATA) for compatibility with virtually any computer
- Multiple LEDs indicate operational status, including disk activity, hidden area detection, error state, and the status of power input and output
- LCD menu allows user to configure settings and view information on attached drives
- Detects and indicates hidden areas (HPAs or DCOs) found on hard drives
- Able to temporarily or permanently unhide HPAs and DCOs
- Aluminum case for rugged durability and excellent heat dissipation
- Compatible with forensic acquisition and analysis software





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1 PRE-INSTALLATION

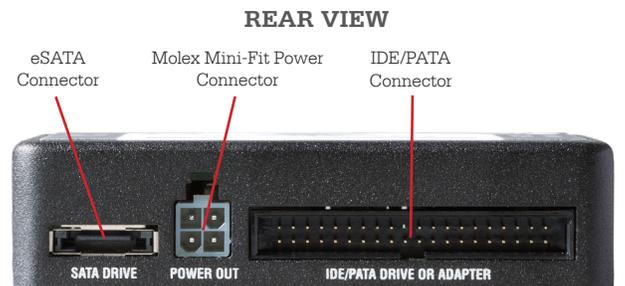
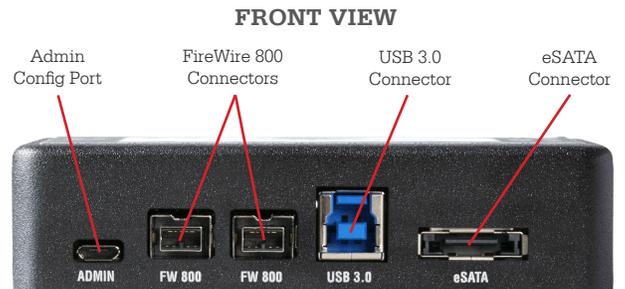
1.1 PACKAGE CONTENTS

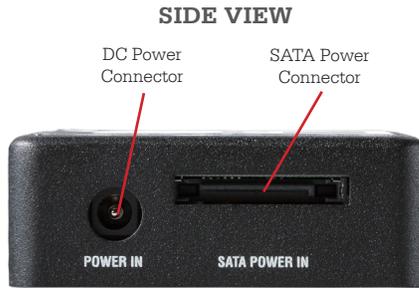
The following list contains the items that are included in the complete configuration for this device. Please contact CRU if any items are missing or damaged:

Accessories	Quantity
Forensic UltraDock	1
AC adapter and power cord	1
USB 3.0 cable	1
eSATA cable	1
SATA drive attachment cable	1
IDE cable	1
Molex Mini-Fit to legacy power cable	1
Quick Start Guide and Warranty Info	1

1.2 IDENTIFYING PARTS

Take a moment to familiarize yourself with the parts of the Forensic UltraDock. This will help you to better understand the following instructions.





1.3 LED BEHAVIOR

LED	COLOR	STATE	DESCRIPTION
Power Out	Green	Solid	The Forensic UltraDock is powered on and outputting power.
Power In	Green	Solid	The Forensic UltraDock is connected to power.
Write-Block	Green	Solid	Write-Blocked mode is enabled.
Error	Red	Solid	There is a problem with the Forensic UltraDock. Please contact Technical Support.
Drive Access	Amber	Solid or Blinking	Data is currently being accessed from the attached drive.
HPA/DCO	Green	Solid	A host protected area (HPA) or device configuration overlay (DCO) has been detected on the attached drive.

1.4 WARNINGS AND NOTICES

Please read the following before beginning installation.

General Care

- The main circuit board of the Forensic UltraDock is susceptible to static electricity. Proper grounding is strongly recommended to prevent electrical damage to the enclosure or other connected devices, including the computer host. Avoid all dramatic movement, tapping on the unit, and vibration.
- Avoid placing the hard drives close to magnetic devices, high voltage devices, or near a heat source. This includes any place where the product will be subject to direct sunlight. Do NOT allow water to make contact with the drive or the Forensic LabDock.
- Remove the drives before transporting the Forensic UltraDock to prevent damage to the drive interfaces.

FORENSIC DEVICE USER ADVISORY

Before using this tool for accessing sensitive data, verify the write-blocking function of the product. You can do so by downloading and installing the Forensic Software Utility and following the instructions in its User Manual for performing a write-block test. See Section 5 for download and setup instructions.

1 INSTALLATION STEPS

- a. Use the provided screws to attach the protective metal plate to the bottom of your 3.5" hard drive. This step is optional. The purpose of the bottom plate is to provide protection to the drive electronics of your hard drive.
- b. If you're attaching an IDE/PATA drive, configure the jumpers on the rear of the drive to Master. Consult the instructions on your hard drive's label.
- c. Connect the Forensic UltraDock to the drive (or adapter), using the IDE ribbon and the Molex Mini-Fit to legacy power cable for IDE/PATA drives or the unified SATA data/power cable for SATA drives.
- d. If you're using an adapter, connect the drive to the adapter.
- e. Connect the eSATA, FireWire, or USB cable from your computer to the corresponding port on the Forensic UltraDock.
- f. Provide power to the Forensic UltraDock. Connect the included AC adapter or a SATA power cable from the inside of your computer case.
- g. Turn on the power switch.

You are now ready to use the Forensic UltraDock to access the drive.

2 HOW TO USE THE LCD INTERFACE

Use the LCD and 4-button navigation interface to view information about the attached drive and the Forensic UltraDock. On the 4-button interface, **Up** and **Down** allow you to scroll through options, while **Enter** selects an option and **Back** goes back to the previous screen. The contents of the menu are listed on the following page.



MENU ITEM	SUBMENU ITEM	ACTION
View Drive Info	Disk Temp	Displays the temperature of the attached drive, displayed in °C.
	Capacity (MB)	Displays the capacity of the attached drive, measured in megabytes.
	Manufacturer	Displays the manufacturer of the attached drive.
	Model number	Displays the model number of the attached drive.
	Serial number	Displays the serial number of the attached drive.
	Firmware rev	Displays the firmware revision of the attached drive.
	HPA size (MB)	Displays the size of the host protected area, if any, on the attached drive. Measured in megabytes.
	DCO size (MB)	Displays the size of the device configuration overlay, if any, on the attached drive. Measured in megabytes.
	Disk health	Displays the S. M. A. R. T. status of the attached drive.
	Start/Stops	Displays how many times the attached drive has spun up and spun down.
	Power cycles	Displays how many power on/off cycles the attached drive has undergone.
	Bad sectors	Displays the number of bad sectors reported by the attached drive.
View Dock Info	Product Name	Displays the brand name of the product (e.g. Forensic UltraDock)
	Unique ID#	Displays the specific, unique number assigned to the unit for identification, akin to a serial number.
	Firmware Ver. #	Displays the version of the firmware currently installed on the Forensic UltraDock.
Create HPA/DCO	Set DCO Size	This option is only available if no HPA exists on the drive. It allows you to set a new size for the DCO. Press Up or Down to set a new size for the HPA, and Enter to confirm the choice. The disk capacity available to a computer will be reduced by this amount. Set the value to 0 to have no DCO. Values exceeding the available capacity will not be accepted.
	Set HPA Size	Allows you to set a new size for an HPA. Press Up or Down to set a new size for the HPA, and Enter to confirm the choice. The disk capacity available to a computer will be reduced by this amount. Set the value to 0 to have no HPA. Values exceeding the available capacity will not be accepted.

3 HPA/DCO HANDLING

The Forensic UltraDock will check to see if any HPAs (host protected areas) or DCOs (device configuration overlays) are present on startup. If an HPA or DCO is detected, the Forensic UltraDock will indicate that one has been found and ask what you want to do with it. Use the **Up** and **Down** buttons to scroll through the options, shown below, and then press **Enter** to select an option.

DCO FOUND	HPA FOUND
Keep DCO – Leaves the DCO in place	Keep HPA – Leaves the HPA in place
Remove DCO – Permanently removes the DCO, exposing any hidden data within that area	Remove HPA Temp – Temporarily bypasses the HPA so that data within it can be accessed
	Remove HPA Perm – Permanently unhides the HPA



4 UPDATING FIRMWARE

CRU provides free firmware updates for the Forensic UltraDock through our Configurator application.

Download it here: www.cru-inc.com/support/software-downloads/configurator-software-download/

Setup Instructions

Connect the the provided USB micro-B cable to the “Admin” port on the Forensic UltraDock and connect the other end to your computer. Then, turn on the Forensic UltraDock. Finally, open the Configurator application.

If your product is running outdated firmware, you will see a prompt asking you to update once you open the Configurator application. Follow the instructions on the prompt to update the firmware.

5 FORENSIC SOFTWARE UTILITY

The Forensic UltraDock is compatible with CRU’s Forensic Software Utility application. This software allows you to perform a write-block test on your Forensic UltraDock, display details about attached drives, and save that data to a file for easy inclusion in a case report.

Download it here: www.cru-inc.com/support/software-downloads/forensic-software-utility/

Setup Instructions

Connect the Forensic UltraDock to your computer with an attached drive as you normally would and turn the Forensic UltraDock on. Then open the Forensic Software Utility.

For information on HPA/DCO handling, see Section 3.

6 TECHNICAL SPECIFICATIONS

Product Models	Forensic UltraDock (Model: FUDv5.5)
U.S. Patent No.	8,090,904
Drive Interface Types & Speeds	PATA/IDE: up to 133 MB/s SATA (with eSATA cable): up to 6 Gbps
Host Interface Types & Speeds	eSATA: up to 6 Gbps USB 3.0: up to 5 Gbps USB Micro-B: up to 480 Mbps (Admin configuration only)
Drive Types Supported	2.5" and 3.5" rotational and solid state SATA drives 3.5" rotational IDE/PATA drives 2.5" rotational IDE/PATA drives*, Hitachi 1.8" drives*, Toshiba 1.8" drives*, MacBook Air 2010*, MacBook Air 2011*, mSATA*, mini PCIe PATA*, mini PCIe SATA*, mini PCIe USB* *Requires the appropriate CRU SATA or PATA adapter
Host Data Connectors	One (1) USB 3.0 connector (backwards compatible with USB 2.0) One (1) eSATA connector
Supported Operating Systems	Windows 10, 8, 7, and Vista Windows Server 2012 and 2008 product families Mac OS X 10.4.x or higher (USB 3 requires 10.8 or later) Linux distributions that support the connection type used
Compliance	EMI Standard: FCC Part 15 Class A, CE EMC Standard: EN55022, EN55024 RCM
Product Weight	0.4 pounds (0.18 kg)
Product Dimensions	2.95" x 4.33" x 1.06" (75mm x 110mm x 27mm)
Technical Support	Your investment in CRU products is backed up by our free technical support for the lifetime of the product. Contact us through our website, cru-inc.com/support or call us at 1-800-260-9800 or +1-360-816-1800.

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Product Warranty

CRU warrants this product to be free of significant defects in material and workmanship for a period of two years from the original date of purchase. CRU's warranty is non-transferable and is limited to the original purchaser.

Limitation of Liability

The warranties set forth in this agreement replace all other warranties. CRU expressly disclaims all other warranties, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose and non-infringement of third-party rights with respect to the documentation and hardware. No CRU dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty. In no event will CRU or its suppliers be liable for any costs of procurement of substitute products or services, lost profits, loss of information or data, computer malfunction, or any other special, indirect, consequential, or incidental damages arising in any way out of the sale of, use of, or inability to use any CRU product or service, even if CRU has been advised of the possibility of such damages. In no case shall CRU's liability exceed the actual money paid for the products at issue. CRU reserves the right to make modifications and additions to this product without notice or taking on additional liability.

FCC Compliance Statement: "This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation."

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at this own expense.

In the event that you experience Radio Frequency Interference, you should take the following steps to resolve the problem:

- 1) Ensure that the case of your attached drive is grounded.
- 2) Use a data cable with RFI reducing ferrites on each end.
- 3) Use a power supply with an RFI reducing ferrite approximately 5 inches from the DC plug.
- 4) Reorient or relocate the receiving antenna.



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For more information, visit the CRU web site.

www.cru-inc.com